

DEAL MAKERS & BREAKERS – Terms & Conditions

The Terms & Conditions expressed below apply to all South Street West bookings without exception. Please note, bookings may not be made by persons under 18 years of age and persons under 18 years of age staying at South Street West must be accompanied by a parent or guardian.

CANCELLATION POLICY

Individual Bookings – Man Alone

A booking of one studio or apartment is considered an individual booking.

- If you cancel your South Street West booking more than 48 hours before check in, you will not be charged. Accommodation may be charged if the unit cannot be re-let. If you do not arrive for your booking by 6pm on the expected day of arrival and do not give notice, you will be liable for the cost of one night's accommodation.

Group bookings – Two's a crowd

Regardless of the number of guests, a single booking of two or more studios or apartments is classed as a group booking at South Street West.

- If you cancel your booking more than 28 days prior to the check in date, no charges will apply.
- If you cancel your booking within 28 days of the check in date, the equivalent of one night's accommodation may be charged if these units cannot be re-let.

Event Bookings – Fun and Games for all

Events are very common here in the Manawatu so if you are booking for one of the many that are held here each year, the following will apply:

- \$100 per unit per night deposit paid when advised.
- If you cancel your booking within 7 days of check in, your deposit is non-refundable.

General – All together now

- We understand you may need to change the date of your booking and will endeavor to accommodate you on the new date, provided space is available. Please notify us of any changes more than 48 hours before the original date of an individual booking or 28 days in advance of a group booking.
- Any cancellation charges will be processed using the credit card details supplied as confirmation at the time of booking.

CHECK IN / CHECK OUT TIMES – The ins and outs of it all

Check in is available from 2pm on the date of arrival. Check out is 10am on the date of departure. Early check in / late check out is by prior arrangement only.

PAYMENT – Talkin' Cash \$\$

A valid credit card number and expiry date must be provided at the time of booking. Credit card details are for confirmation purposes only and will not be charged unless you choose to cancel your booking (see cancellation policy above). You may choose to pay via another method upon or before your departure. Full payment for accommodation and any additional services must be processed on or prior to your departure.

All South Street West rates are charged in New Zealand dollars and are inclusive of 15% GST. Overdue/recovery charges may be incurred if your account is not paid on time and in full. Groups and sports teams may discuss special payment options with management and any exceptions will be dealt with on a case-by-case basis.

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VISITORS – Mates of mates

Visitors are not permitted in South Street West studios or apartments after 10pm. The registered guest accepts responsibility for any damage to rooms or property caused by visitors.

SMOKING – Taking it outside

All South Street West studios and apartments are smoke free areas. If you do smoke inside you will be charged appropriate cleaning/deodorizing costs and loss of income if applicable.

DAMAGE & BEHAVIOUR – Control yourself

The registered guest is responsible for the actions of all persons/visitors using the booked studio/apartment/s for the duration of their stay. All deliberate or reckless acts resulting in loss or damage to South Street West rooms or property, or loss of income, will be charged to the registered guest.

KITCHEN CLEANLINESS – Cooking up a storm

South Street West discourages the cooking of strong-smelling foods, and guests are required to clean up any messes or spills that occur whilst cooking. If any units cannot be re-let due to cooking smells or damage, appropriate cleaning and/or deodorizing charges will apply.

POINTS TO NOTE – aka the fine print

- Verbal quoted rates are estimates only and subject to change until written/email confirmation is provided.
- South Street West management reserves the right to reject any bookings and refuse entry to any guests at their discretion.
- No pets are permitted in South Street West studios or apartments.
- You are welcome to use the South Street West BBQ and BBQ area but you do so at your own risk. Please show consideration for fellow guests by cleaning the BBQ after use.

FEED IT BACK

We want to know what you want from us. Are we hitting the mark or are we lacking in some areas?

Please let us know so we can ensure that South Street West continues to be the motel that knows where it's at!



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TripAdvisor www.tripadvisor.co.nz/Hotel_Review-g1770921-d2039139-Reviews-South_Street_West-Feilding_Manawatu_Wanganui_Region_North_Island.html